

CONSUMER STUDY

Internet Without Targeted Advertising 2024





MARKET DRIVERS

FOCUS AREAS 2024



LOSS OF 3P **COOKIES**



CHANGING LEGISTLATION



UNCERTAINITY



ΑI

EVOLVING CUSTOMER PATHS



RESPONSIBILITY IN DIGITAL ADVERTISING

DATA **AND TARGETING**

ROI AND MEASUREMENT



EVENTS

6* live-events 12 * webinar TOTAL 18



EXPERTISE

Taskforces

- Privacy
- TCF
- Video advertising
- Programmatic
- Content marketing
- Responsibility
- Martech
- Digital audio
- DÕOH
- 10. Social media
- 11. Data
- 12. Retail media
- 13. Gaming
- 14. Attention



KNOWLEDGE

Digital Marketer and Salesperson Certificate Program



INFORMATION

Blogs, podcasts, research projects, estimations of advertising volumes (search, social, audio, influence marketing, DOOH)



INFLUENCE

Regular meetings with local authorities.





PASI

WORK

TNS Gallup Taloustutkimus MTV Inez Media (media startup) IAB Finland 2019 ->

EDUCATION

University of Helsinki, Economics

PASSIONS

Fishing Running Hukka the Jack Russel





WHY

- We wanted to verify that consumers are happy with ad-supported internet, which provides huge amount of Incredible services for their use.
- We wanted to help IAB members and Finland's digital market with new information regarding how to fight against cookies consent fatigue.
- We wanted to initiate a discussion on whether IAB should take a role in educating consumers about topics such as cookies and business models of ad-supported internet

BACKGROUND

- First study was conducted in 2021, inspired by the IAB Europe's 'Internet without targeted advertising' research. Feedback was very positive.
- The 2021 study has been downloaded nearly 1000 times from the IAB.fi website and findings were
 used in efforts to influence regulatory bodies.

2024 BASICS

- The study was conducted in December 2023 in Kantar Media Finland's online panel.
- The number of respondents was 740 and data has been weighted to be representative of the population.
- The Media Industry Research Foundation funded the study 100 % (Kantar + IAB).
- IAB launched study 14.2.2024, +500 participants.

SUMMARY IN ENGLISH

- www.iab.fi/oppaat
- Pasi can send Finnish excel-sheets if needed







SEVEN FINDINGS

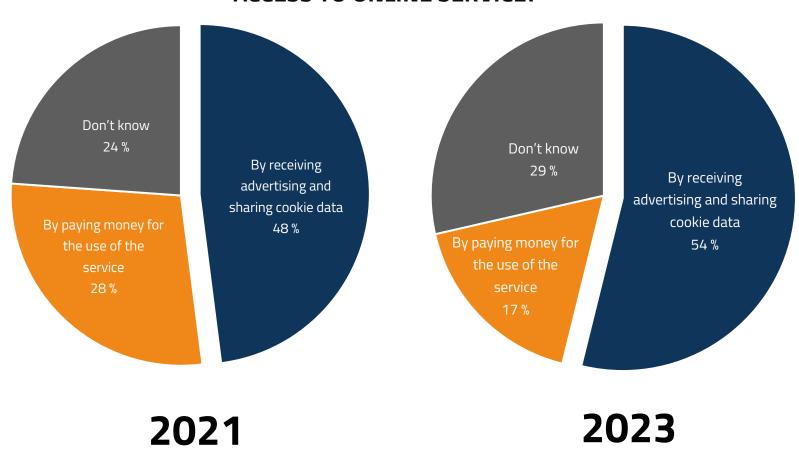
Internet Without Targeted Advertising 2024

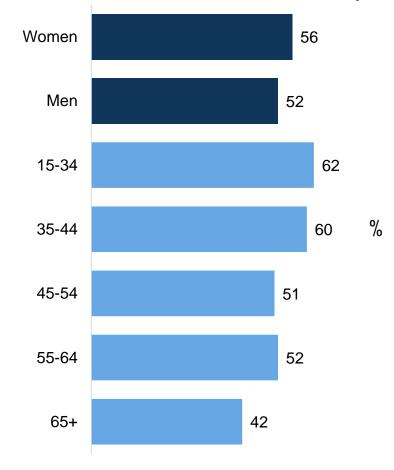
- THE MAJORITY OF FINNS PREFER AD-SUPPORTED INTERNET
- 2. FINNS ARE WORRIED ABOUT THEIR PERSONAL DATA PROTECTION
- FINNS DON'T THINK THAT LEGAL FRAMEFORK PROVIDES ENOUGH PROTECTION
- 4. UNDERSTANDING OF PUBLISHER'S BUSINESS, AND COOKIES IN GENERAL, IS SEVERLY LACKING
- 5. THE AMOUNT OF DATA COLLECTED THROUGH COOKIE BANNERS WILL DECREASE
- 6. COOKIE BANNERS DOES MATTER
- 7. AD BLOCKER USAGE MIGHT BE DECLINING



IF YOU HAD TO CHOOSE, WHICH ONE WOUD YOU SELECT TO GAIN ACCESS TO ONLINE SERVICE?





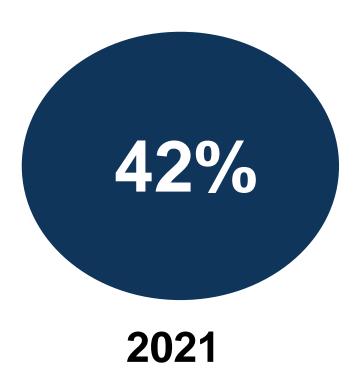


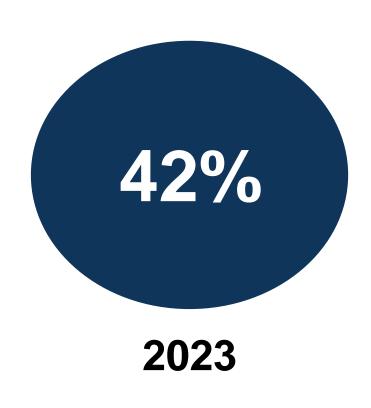


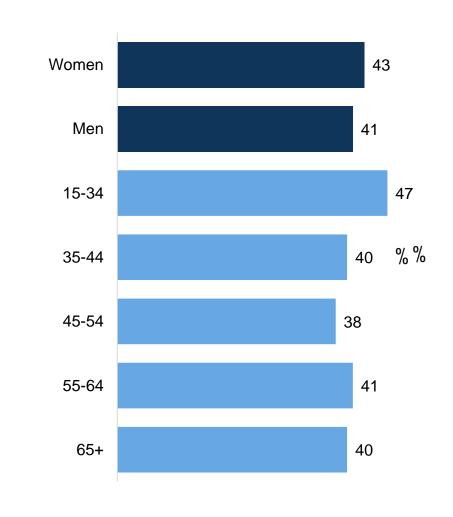
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WORRIED ABOUT PRIVACY WHEN USING INTERNET, %





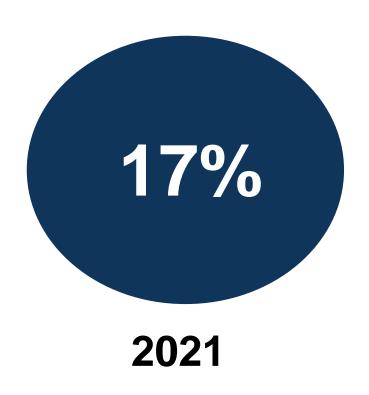


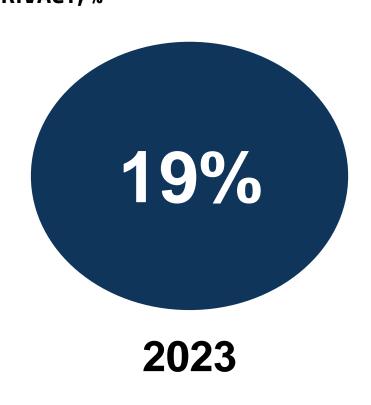


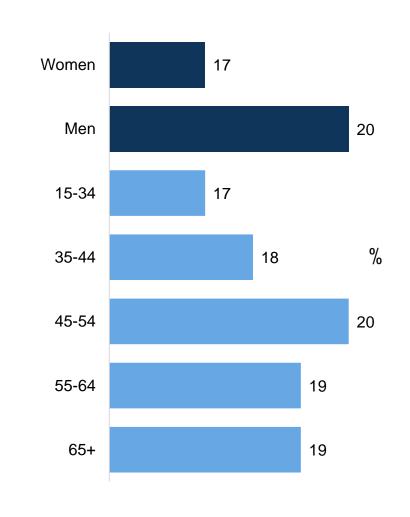
MEDIA INDUSTRY >> RESEARCH FOUNDATION



BELIEVE THAT THAT LEGAL FRAMEFORK PROVIDES ENOUGH PROTECTION FOR PERSONAL PRIVACY, %









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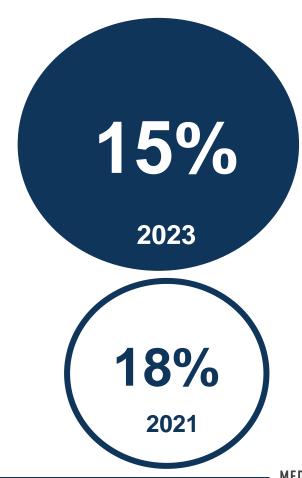




BELIEVE THAT COOKIE BASED TARGETED ADVERTISING ENABLES FREE USE OF ONLINE AND NEWS SERVICES, %

21% 2023 21% 2021

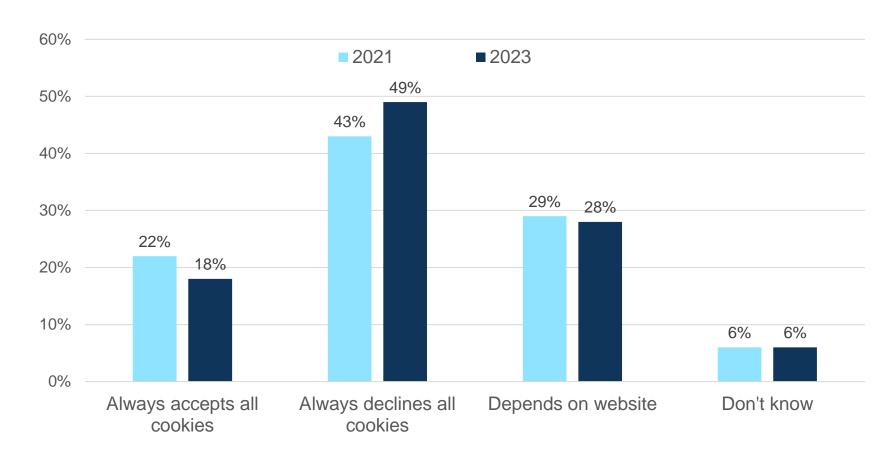
BELIEVE THAT COOKIES IMPROVE USER EXPERIENCE ON WEBSITES, %



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RESPONDENTS WERE SHOWN A COOKIE BANNER WHERE DECLINING OF COOKIES (IN FIRST LAYER) WAS AS EASY AS ACCEPTING COOKIES









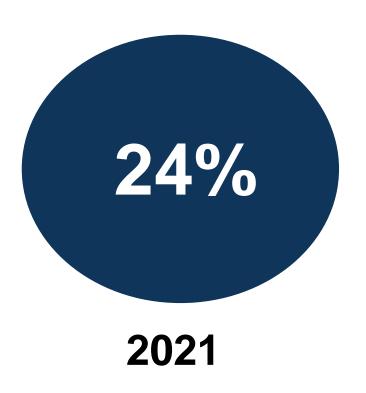
WHAT MAKES YOU GIVE CONSENT WHEN VISITING WEBSITE TOP 4 REASONS	15+	15-34	65+
Understandable and clear information about the use of cookies	45 %	34 %	50 %
Personal good experiences with the site/online service	35 %	26 %	35 %
The site gives a trustworthy impression	32 %	51 %	23 %
The domestic nature of the site and/or brand	31 %	29 %	38 %

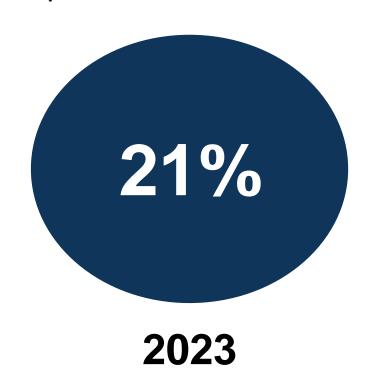




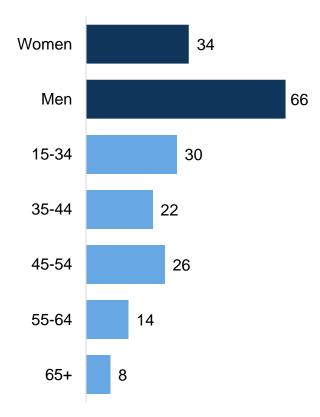


USES ADBLOCKER, %











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Should IAB take a role in educating <u>consumers</u> about topics such as business models of adsupported internet, cookies etc?

